

JEREMY OCAMPO

Business Information and Technology Graduate

PROFESSIONAL SUMMARY

Business Information and Technology graduate with 3 years of diverse experience in academic support, customer service, and sales. Proficient in data analysis tools like Tableau and PowerBI, and skilled in programming languages such as Python and R.

SKILLS

Python, R, Oracle SQL, PowerBI, Tableau, Exploratory Data Analysis, Regression Analysis, Data Transformation, Data Modeling, Network Optimization, Social Media, Customer Service, Google Colab, Feature Engineering, GitHub.

EDUCATION

BACHELOR OF SCIENCES IN BUSINESS ADMINISTRATION

Aug 2021 - May 2025

Tennessee Technological University

Cookeville, TN

Major: Business Information and Technology

Minor: Social Science

Concentration: Analytics and Intelligence

EMPLOYMENT HISTORY

SERVER

Feb 2023 - Present

Fil-Thai Restaurant

- ♦ Manage POS systems and cash flow, ensuring accurate sales reporting.
- ♦ Enhance customer satisfaction through effective engagement and relationship building.
- ♦ Collaborate with team to ensure seamless meal service and address any issues promptly.

STUDENT ASSISTANT, COLLEGE OF BUSINESS STUDENT SUCCESS CENTER

Aug 2024 - Present

Tennessee Technological University

- ♦ Guide students towards graduation, resolving issues, and enhancing academic success.
- ♦ Tutor in computer applications and decision science, boosting student comprehension.
- ♦ Streamline advisor files, enabling swift and effective student advisement.

PART-TIME SALES ASSOCIATE

Mar 2022 - Sep 2023

Scrub Hub

- Organize merchandise for consumer appeal and aesthetics
- Applies marketing strategies to reach goals set by supervisors
- Handles cash and operates the register with excellent customer service

EXTRACURRICULAR INFORMATION

CAMPUS AND COMMUNITY INVOLVEMENT

- Tennessee Tech Esports Team, Fall 2021- Spring 2023
- Miracle Network Participant, Spring 2023
- Seal Legacy Philanthropy Coordinator, Fall 2023
- Kappa Sigma Service Chair, Fall 2024 – Spring 2025
- Kappa Sigma Treasurer, Fall 2023 – Fall 2024

LINKS

LinkedIn: [linkedin.com](https://www.linkedin.com/in/jeremyocampo/).