# Eduardo Navarro Peters

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520 E Church St, Orlando, FL 32801

#### **EDUCATION**

Santa Fe College Gainesville

Bachelor of Arts in Organizational Management - Associate of Arts in Resource Management

May 2023

EAP Zamorano Learning by Doing: One-year training program (4 hours daily) in large production spaces, agro-industrial processing plants, marketing centers, and modern laboratories where I developed the following competencies: 1) Occupational health and safety, 2) Technological adaptability, 3) Problem resolution, 4) Technical capacity, 5) Technical communication, 6) Effective attitude towards work, and 7) Resource management.

### PROFESSIONAL EXPERIENCE

#### **Recycle Support LLC - Shared Service Facility**

Orlando, FL

HR Generalist

Jul 2023 - Present

- Managed payroll processing for employees across 5 companies, ensuring accuracy and compliance with regulatory requirements, and collaborated with accounting teams to address every employee inquiry and resolve payroll-related issues.
- Manage relations, conflict resolution and grievances across a group of 100 EEs while implementing performance tracking systems to drive EE success and retention.
- Lead end-to-end recruitment processes for top talent acquisition (Screenings, Interviews, Onboardings, Trainings), resulting in the successful onboarding and retention of over 30 EEs and managers.
- Developed an EE Handbook and Safety Manual compliant with OSHA regulations.
- Manage HR administration and record-keeping to mitigate risks and maintain legal compliance across the 5 entities assigned to me.

#### Agroalfa - Agricultural Products Distribution Company

Nicaragua

Human Resources Development Intern

- Summer 2022
- Assisted with payroll processing for 80 employees, reducing hiccups and amendments by 16% through data analysis and collaboration with payroll teams during my internship at Agroalfa.
- Led a team of 6 employees and increased their candidate screening skills and performance by developing a structured interview training, understanding of legal considerations and continuous learning opportunities
- Increased the retention rate of the employees hired by the team I led by 20% at the end of my internship.

**Consulate of Costa Rica** 

Nicaragua

Summer 2021 Foreign Service Intern Organized a business forum in Nicaragua which provided Costarrican business owners guidelines to establish and grow their

- businesses in Nicaragua
- Launched an automatic platform that tracked COVID-19 infection rates in Nicaragua
- Executed an action plan that provided financial and health stability to Costarrican citizens in Nicaragua during the pandemic

#### **Ernst and Young - Consulting Services**

San Jose, Costa Rica

HR Consulting Intern

Summer 2020

- Assisted HR consultants in conducting research, data analysis, and client presentations to support projects on workforce planning, organizational design, and talent management.
- Contributed to recruitment activities by screening resumes, conducting interviews, and collaborating with cross-functional teams to align HR strategies with business objectives.

#### LEADERSHIP, ACTIVITIES & SKILLS

# **Regional Congress for Applied Economics and Management**

**Honduras** 

2019

Organizer and Planner

- Hosted two regional congresses during my time at Zamorano, in each of which I gave an introductory speech and invited famous Agricultural leaders from Honduras' to speak.
- Both events reached 85-90% capacity (80 attendees). The last event made it to national television.

### SimplyIOA Corporate 5k Marathon - Orlando

Orlando, FL

Organizer and Planner

2024

Led comprehensive planning and execution of Recycle Support's participation in the Orlando Corporate 5k, orchestrating logistics, advertising, registrations, supplies provision, distribution of marathon materials, and coordinator of post-event celebration.

# **Certifications and Courses:**

- NSF HACCP: Hazard Analysis Critical Control Point Certificate
- NSF BCRGS Version 8: Global Standards for Food Safety Certificate
- NSF Food Defense and Security Certificate
- AIB Pest Control Management Certificate

SKILLS: Prism (HRIS), WorkforceHub (HRIS), Paycor (HRIS), Workday (HRIS), Excel, PowerPoint, SQL, Visual Basic, PowerBi, Supply chain management, Logistics, Data Collection, Trend Analysis, Data Interpretation, English, Spanish.